

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, July 25, 2009
Event Type: Wedding Reception & Renewal of Vows
Event Location: Barn at Midway Village, Rockford, IL
Event Staff: DJ Magic Staff

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Your help planning and coordinating with the vendors was very helpful. We received many compliments from the photographer, caterer, and reception site staff. Thank you for playing such a huge role in our night.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Friday, July 31, 2009