

DJ Magic Enterprises, Incorporated**Satisfaction Survey**

Event Date: Tuesday, June 16, 2009
Event Type: Wedding
Event Location: Monona Terrace, Madison, WI
Event Staff: DJ Magic Staff

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Service was exceptional from planning to end of reception. DJ Magic was willing to work with us on everything including song requests, and last minute schedule adjustments. We asked for a compilation of 20 song bites for the reception. They even arranged the songs even better than I imagined. If ever I need a DJ for a future event I will absolutely hire DJ Magic again. Thanks! My wedding was perfect!

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name:
Email:
Phone:

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Survey Submitted on Sunday, June 21, 2009