

DJ Magic Enterprises, Incorporated**Satisfaction Survey**

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Event Date: Friday, June 26, 2009
Event Type: YMCA Member & Employee Party
Event Location: YMCA Dane County North East Branch
Event Staff: DJ Magic Staff

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: N/A
Entertainer's Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?
Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Wednesday, July 01, 2009