DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, April 17, 2010

Event Type: Spring Ball **Event Location:** Monona Terrace

Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent Excellent **Promptness of your Entertainer: Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent Planning Assistance: Excellent **Entertainer's Cooperation with Other** Excellent

Vendors:

Overall Performance Rating: Excellent

Is there anything specific that can be

improved upon?

Additional comments or suggestions?

Matt did a great job not only at the event, but in working with us and our other party planners to make our night a huge success. He made this process as painless as possible and we appreciate

his efforts greatly!

Would you recommend this service to

others?

May your comments be shared with others? Yes

May your name be added to a list of

references?

Yes

Yes

Name: UW Graduate Business Association -Travis

Dowden

Email: dowden <at> wisc.edu

Phone: 414-426-9282

Close

Survey Submitted on Wednesday, April 21, 2010