

**DJ Magic Enterprises, Incorporated**

**Satisfaction Survey**



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**Event Date:** Saturday, August 01, 2009  
**Event Type:** Wedding Reception  
**Event Location:** Monroe, WI  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

Matt...thank you for the wonderful job, we have gave the company and your name out to numerous people that had attended the reception and dance! Thank you for all of your hard work, you can tell that you love what you do! Please have others contact us for references of your amazing work! Thank you for all you did...we were very fortunate to have a person that made us feel at ease not having to worry about various things!!

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

**Name:** Tracey & Kyle Amacher  
**Email:** t\_hug2 <at> yahoo.com  
**Phone:** 608-558-5443



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Survey Submitted on Tuesday, August 11, 2009