

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

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**Event Date:** Saturday, September 19, 2009  
**Event Type:** Wedding  
**Event Location:** Kalahari Resort, Wisconsin Dells  
**Event Staff:** Andrew Accola & Dan Beard

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?** I can't think of anything you could improve on. It was all awesome!!

**Additional comments or suggestions?**

Everything you guys did was absolutely phenomenal. Your correspondence with the other vendors was very impressive and ingenious. Everything went just as planned. We loved the montage as it was awesome. All the little effects (boarders, animal pics, etc.) were great. Thanks for going the extra mile. The introduction sound bites for our wedding party were perfect. Everyone loved it!! Dan and Andrew you guys did sooo great!! Thank you so much! Everyone loved you! We'll spread the word for sure, and hope to see you at more weddings to come!!!! ;)

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Survey Submitted on Thursday, October 08, 2009