

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Print

Event Date: Saturday, July 03, 2010
Event Type: Wedding Reception
Event Location: Johnson Creek Plaza
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Nothing, I mean every "excellent" that I rated. You are truly spectacular!

Additional comments or suggestions?

I had so many guests comment on your professionalism, your play list, the superb sound level and quality. They especially mentioned that they really enjoyed that they could talk at the tables and still hear the music and each other without having to yell. You were fun, friendly, and the easiest person to work with. You made everything seamless. Dan, Paul and I really enjoyed working with you. We are so glad that you were able to help make our wedding perfect. Thank you.

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Name:

Jaime Bartelme & Paul Nyland

Email:

bartelme_j <at> hotmail.com

Phone:

262-719-0276

Close

Survey Submitted on Friday, July 16, 2010