

DJ Magic Enterprises, Incorporated

**Satisfaction Survey**



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**Event Date:** Saturday, July 03, 2010  
**Event Type:** Wedding  
**Event Location:** Middleton  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

Matt did a great job of jumping in at the last minute and making everything great, even providing great advice on how to handle some challenges that emerged during the event.

**Would you recommend this service to others?** Yes

**May your comments be shared with others?** Yes

**May your name be added to a list of references?** Yes

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Survey Submitted on Monday, July 19, 2010