

**DJ Magic Enterprises, Incorporated**

**Satisfaction Survey**

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**Event Date:** Saturday, September 19, 2009  
**Event Type:** Wedding  
**Event Location:** Kalahari Resort, Wisconsin Dells, WI  
**Event Staff:** Dan Beard & Andrew Accola

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

Wish there was higher rating to give for Matt Long, Dan Beard and Andrew Accola! They were over the top fabulous to work with from beginning to end! They all went above and beyond to personalize their service, Matt with an incredible photo montage, Dan with putting together a CD with song clips for the bridal party intro. All aspects of our music needs for the reception were covered. The dance floor was never empty!! Thank you so much - would love to work with you again! Pam James - MOB (mother of the bride) ... and still dancing!

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

**Name:** Pam James, Mother of the Bride  
**Email:** rosaly\_n\_8 <at> yahoo.com  
**Phone:** 6088483137

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Survey Submitted on Thursday, September 24, 2009