

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Print

Event Date: Saturday, July 31, 2010
Event Type: Wedding
Event Location: Radisson Hotel, Madison
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Dan played so well to the crowd--he was on his toes and very in tune to what they were enjoying (pun intended). The fathers of both the bride and groom, not to mention a score of other guests, made it a point to comment on the DJ's skills, from his fun demeanor to the reasonable volume. We had such a fun time with him, and we'd ask him to do our event again in a heartbeat. Thank you, Dan!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Close

Survey Submitted on Sunday, October 03, 2010