

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, August 21, 2010
Event Type: ter Swim
Event Location: Lake Monona
Event Staff: Andrew Accola

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: N/A
Equipment Appearance: N/A
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? Everybody was enthused and happy that DJ Magic was there.

Additional comments or suggestions? Great job, Andrew

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Name: Madison Area Masters C/O Steve Justinger/Dick Pitm
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Survey Submitted on Sunday, September 26, 2010