

DJ Magic Enterprises, Incorporated

Satisfaction Survey

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Event Date: Friday, October 02, 2009
Event Type: Wedding reception
Event Location: Monona Terrace, Madison, WI
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Good
Incorporation of Your Requests: Good
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Excellent job Matt. We really had a great time and heard a lot of great things about you and your ability to control and lead the crowd. Everyone danced their feet away all night. We would be more than happy to be references for you and your services.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Sunday, October 18, 2009