

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Sunday, August 16, 2009
Event Type: Wedding
Event Location: Memorial Union - Tripp Commons
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Thank you SO SO SO much Matt for helping take the heat with our late arrival and various family member's demands!! You really took the pressure and mess off our plates!! You followed through on all of our requests and any changes to our original plan you made sure to check with us about first!! We would HIGHLY recommend you to others!!

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Wednesday, August 26, 2009