

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, March 20, 2010
Event Type: Bat Mitzvah
Event Location: Goodman Community Center, Madison, WI
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Quality of Games and Activities: Excellent
Interactiveness of Dancers: N/A
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Nothing. You are perfect!

Additional comments or suggestions?

Matt, many, many, many people who attended our party told us that it was THE BEST party they had ever been too. There was a big mix of ages at the party and we heard this from every age group who attended. Several of my friends specifically commented on your amazing skills and how wonderfully you managed the teenagers. My daughter said it was PERFECT. She was thrilled! Thanks for doing such a wonderful job. It was so much fun!!!!

Would you recommend this service to others?

Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

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Survey Submitted on Monday, April 19, 2010