



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO

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608.442.0271

Satisfaction Survey



Event Date: Saturday, January 02, 2010
Event Type: wedding
Event Location: American Legion in Waunakee
Event Staff: Matt Meli & Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? not a thing

Additional comments or suggestions? Very, very well organized. Took a load off my shoulders with all the organizing Matt did ahead of time with all the vendors.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Sunday, January 24, 2010