

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, June 26, 2010
Event Type: Wedding
Event Location: Monona Terrace
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Good
Overall Volume Levels: Good
Music Selection: Good
Incorporation of Your Requests: Good
Lighting Effects: Good
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Very happy with everything!

Additional comments or suggestions?

We planned our wedding from 1,000 miles away in Denver, CO and had such a smooth process all along. After our first meeting w/Matt, we were so excited that he and DJ Magic would be a part of our wedding day. At the reception, several people asked us if Matt was a friend because he was so personable and easy to work with. We also got lots of great compliments on Matt and Matt the next morning at the gift opening. We will recommend DJ Magic to anyone and everyone we know in Madison for their (hopefully!) upcoming weddings!!

Would you recommend this service to others?

Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

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