

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

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**Event Date:** Sunday, September 06, 2009  
**Event Type:** Wedding Ceremony and Reception  
**Event Location:** Monona Terrace, Madison, WI  
**Event Staff:** Matt Long & Andrew Accola

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Good  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

DJ Magic you did a great job on our wedding ceremony and the reception. Thanks for everything! We definitely would recommend you to our friends in the Madison and Chicago area in the future!

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Survey Submitted on Wednesday, September 16, 2009