

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, September 11, 2010
Event Type: Wedding
Event Location: Quality Inn & Suites, Fitchburg, WI
Event Staff: Andrew Accola

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Good
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Good
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Good
Incorporation of Your Requests: Good
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Good
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Additional comments or suggestions?

Everything was great. He was great with interacting with the guests and very flexible with Jeremy and my needs before and during our wedding day.

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Name: Cassandra Gilbertson & Jeremy Foxen

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Survey Submitted on Thursday, September 30, 2010