

DJ Magic Enterprises, Incorporated

**Satisfaction Survey**



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**Event Date:** Sunday, July 04, 2010  
**Event Type:** wedding reception  
**Event Location:** anderson japanese gardens  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Good  
**Quality of Customer Service via Internet:** Good  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Good  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Good  
**Equipment Appearance:** Good  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

We were very impressed with your services! We chose not to give a must play or do not play list and asked that you do what you do best and play appropriate music for cocktail hour, dinner and to keep people dancing throughout the night and you did exactly that. We had different age groups and different tastes yet every one was happy and impressed with your services! Thank you for a great job.

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

**Name:**  
**Email:**  
**Phone:**

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Survey Submitted on Sunday, July 18, 2010