

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

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**Event Date:** Saturday, September 19, 2009  
**Event Type:** Wedding  
**Event Location:** Sheraton Inn  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

I honestly can't think of anything!

**Additional comments or suggestions?**

Communcation from the beginning was wonderful and Matt was able to accommodate our varied schedules, meeting with us on off days or hours that we had available. In addition, responses to any questions we had were exceptionally prompt and we liked having some options with how we could have the event set up. The evening was fabulous and we are still getting compliments on Matt (and Kate's) performance (some have told us you were the best DJ they had ever seen at a wedding..and we agree!) The timing was great, games/events were original and fun, and we couldn't have asked for anything more...except more hours in the day! We can't thank you enough and will be recommending you to everyone we know!

**Would you recommend this service to others?**  
**May your comments be shared with others?**  
**May your name be added to a list of references?**

Yes  
Yes  
Yes

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Survey Submitted on Sunday, October 04, 2009