

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Friday, August 20, 2010
Event Type: Wedding Reception
Event Location: Sheraton Madison Hotel
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? Everything went so smoothly. Don't change a thing.

Additional comments or suggestions? DJ Magic is incredible. Matt helped make our special day the best it could possibly be. He was willing to make it just the way we wanted it, and we could tell that this company is all about the customers.

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Name: Tina & CJ Edwards
Email: Tinafish328 <at> gmail.com
Phone: 608-220-9414 or 608-217-0191

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Survey Submitted on Wednesday, September 22, 2010