

DJ MAGIC ENTERTAINMENT





DJs | PHOTOBOOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC
877.442.0271 | DISCJOCKEYMAGIC.COM

Satisfaction Survey

Event Date: Saturday, June 29, 2013
Event Type: Wedding
Event Location: BlackHawk Country Club
Event Staff: Andrew Accola

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Excellent
Equipment Appearance:	Excellent
Overall Customer Service:	Excellent
Planning Assistance:	Excellent
Entertainer's Cooperation with Other Vendors:	Excellent
Overall Performance Rating:	Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Everything was great! We were extremely happy with the process with DJ Magic. Everyone was very professional and followed up with you in a timely manner. It was extremely helpful to have the timeline in place as well; it made the day go very smoothly. In addition the dance floor was packed all night! I will be recommending DJ Magic to all my friends and family. Thank you again for everything! - Matt and Jessica

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Submitted on Thursday, July 11, 2013