





DJ MAGIC ENTERTAINMENT

DJs | PHOTOBOOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC
877.442.0271 | DISCJOCKEYMAGIC.COM

Satisfaction Survey

Event Date: Saturday, April 20, 2013
Event Type: MBA Spring Ball
Event Location: Overture Center
Event Staff: Matt Long

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Great job! We had a wonderful time and everything went off without a hitch. Thank you so much for all the help and work you put into the ball.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name:
Email:
Phone:

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Submitted on Wednesday, April 24, 2013