## DJ MAGIC ENTERTAINMENT







DJS | PHOTOBOOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC 877.442.0271 | DISCJOCKEYMAGIC.COM

## **Satisfaction Survey**

Yes

Yes

Yes

**Event Date:** Saturday, September 29, 2012

**Event Type:** Wedding

**Event Location:** East Side Club - Madison

Event Staff: Andrew Accola

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Excellent Excellent **Quality of Customer Service at Event:** Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent Excellent **System Appearance: Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

We had a great experience. The whole process of planning through the day of the event was great due to the commitment and service provided.

Would you recommend this service to others? May your comments be shared with others? May your name be added to a list of references? 1/28/13

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Submitted on Sunday, January 27, 2013