

# DJ MAGIC ENTERTAINMENT



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## Satisfaction Survey

Print

|                        |                         |
|------------------------|-------------------------|
| <b>Event Date:</b>     | Saturday, July 14, 2012 |
| <b>Event Type:</b>     | Wedding Reception       |
| <b>Event Location:</b> | Monona Terrace          |
| <b>Event Staff:</b>    | Andrew Accola           |

|  |           |
|--|-----------|
| <b>Quality of Customer Service via Telephone:</b>    | Excellent |
| <b>Quality of Customer Service via Internet:</b>     | Excellent |
| <b>Quality of Customer Service at Event:</b>         | Excellent |
| <b>Friendliness of your Entertainer:</b>             | Excellent |
| <b>Promptness of your Entertainer:</b>               | Excellent |
| <b>Professionalism of your Entertainer:</b>          | Excellent |
| <b>Entertainer's Performance:</b>                    | Excellent |
| <b>Entertainer's Appearance:</b>                     | Excellent |
| <b>System Appearance:</b>                            | Excellent |
| <b>Sound Quality:</b>                                | Excellent |
| <b>Overall Volume Levels:</b>                        | Excellent |
| <b>Music Selection:</b>                              | Excellent |
| <b>Incorporation of Your Requests:</b>               | Excellent |
| <b>Lighting Effects:</b>                             | Excellent |
| <b>Equipment Appearance:</b>                         | Excellent |
| <b>Overall Customer Service:</b>                     | Excellent |
| <b>Planning Assistance:</b>                          | Excellent |
| <b>Entertainer's Cooperation with Other Vendors:</b> | Excellent |
| <b>Overall Performance Rating:</b>                   | Excellent |

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

Matt was great and provided insight into the wedding planning process. He was a valuable resource for ideas such as logistics for the entire wedding day, even parts of the day that were outside of the scope of his services. Andrew was very helpful in the planning process, he provided great insight into the flow of the reception and was very receptive of

our desires. He did a great job adjusting to the mood of the crowd to make the evening enjoyable.

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Tuesday, September 18, 2012