DJ MAGIC ENTERTAINMENT







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Satisfaction Survey

Event Date: Saturday, June 09, 2012

Event Type: Wedding

Event Location: Sheraton Madison WI

Event Staff: Matt Meli & Andrew Accola

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent Excellent **Quality of Customer Service at Event:** Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Good **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent Planning Assistance: Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Overall everything was very good.

Is there anything specific that can be improved upon?

Additional comments or suggestions?

We had an overall great experience, including not only the event itself but also the earlier meetings and the recording session with Andrew. We received numerous positive comments from guests both during the event and afterwards about the entertainment.

Would you recommend this service to others? May your comments be shared with others? May your name be added to a list of references?

Yes Yes

Yes

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Submitted on Tuesday, June 26, 2012