

DJ MAGIC ENTERTAINMENT



DJs | PHOTOBOOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC
877.442.0271 | DISCJOCKEYMAGIC.COM

Satisfaction Survey

Event Date: Saturday, May 19, 2012
Event Type: Wedding
Event Location: Badger Farms
Event Staff: Andrew Accola

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Good
Entertainer's Appearance: Good
System Appearance: Excellent
Sound Quality: Good
Overall Volume Levels: Good
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Good
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Good
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? Grand March music was a little quiet.

Additional comments or suggestions?

Andrew did an excellent job. We had custom music requests for the entire ceremony, and everything was timed perfectly. There was not a single awkward clearing of the dance floor that you see at so many weddings when the wrong song is played. People were dancing from the first song to the end, and I received many compliments on the music selections. Thanks for helping make it a great day!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Submitted on Friday, July 27, 2012