

DJ MAGIC ENTERTAINMENT



DJs | PHOTOBOOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC
877.442.0271 | DISCJOCKEYMAGIC.COM

Satisfaction Survey

Pr

Event Date: Saturday, May 05, 2012
Event Type: Wedding
Event Location: Quality Inn and Suites
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Good
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Good
Entertainer's Performance: Good
Entertainer's Appearance: Good
System Appearance: Excellent
Sound Quality: Good
Overall Volume Levels: Good
Music Selection: Good
Incorporation of Student Requests: N/A
Lighting Effects: Good
Equipment Appearance: Good
Quality of Games and Activities: N/A
Interactiveness of Entertainer: Good
Overall Customer Service: Good
Planning Assistance: Good
Entertainer's Cooperation with Other Vendors: Good
Overall Performance Rating: Good

Is there anything specific that can be improved upon?

It would be great to have the ability for two people logging in to the dj magic website to add and save songs at the same time.

Additional comments or suggestions?

Overall, happy with the services that DJ magic provided.

Would you recommend this service to others? Yes

May your comments be shared with others? Yes
May your name be added to a list of references? No



Submitted on Saturday, May 19, 2012