

# DJ MAGIC ENTERTAINMENT



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## Satisfaction Survey

<b>Event Date:</b>	Friday, October 14, 2011
<b>Event Type:</b>	Wedding
<b>Event Location:</b>	Riviera, Lake Geneva, Wi
<b>Event Staff:</b>	Matt
<b>Quality of Customer Service via Telephone:</b>	Excellent
<b>Quality of Customer Service via Internet:</b>	Excellent
<b>Quality of Customer Service at Event:</b>	Excellent
<b>Friendliness of your Entertainer:</b>	Excellent
<b>Promptness of your Entertainer:</b>	Excellent
<b>Professionalism of your Entertainer:</b>	Excellent
<b>Entertainer's Performance:</b>	Excellent
<b>Entertainer's Appearance:</b>	Excellent
<b>System Appearance:</b>	Excellent
<b>Sound Quality:</b>	Excellent
<b>Overall Volume Levels:</b>	Excellent
<b>Music Selection:</b>	Excellent
<b>Incorporation of Your Requests:</b>	Excellent
<b>Lighting Effects:</b>	Excellent
<b>Equipment Appearance:</b>	Excellent
<b>Overall Customer Service:</b>	Excellent
<b>Planning Assistance:</b>	Excellent
<b>Entertainer's Cooperation with Other Vendors:</b>	Excellent
<b>Overall Performance Rating:</b>	Excellent

**Is there anything specific that can be improved upon?**

Matt was great to work with and really listened to our needs and wants. He did a great job keeping everyone on the dance floor and also incorporating our personal interests into the reception! We would not have had anyone else DJ our wedding! I received so many compliments regarding Matt and everyone couldn't stop telling me how much fun

**Additional comments or suggestions?**

they had and I contribute that to Matt. Also, the special touches he brought especially at the end of the night will not be forgotten! He was so attentive to our needs all night long and was right there if we needed anything! Couldn't have asked for a better DJ!!

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Friday, March 23, 2012