

DJ MAGIC ENTERTAINMENT



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO



SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

Satisfaction Survey

Pr

Event Date: Saturday, August 20, 2011
Event Type: Wedding Reception
Event Location: East Side Club
Event Staff: Dan Beard

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Excellent
Equipment Appearance:	Excellent

Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors:
Overall Performance Rating:

Is there anything specific that can be improved upon?

Very satisfied with everything! We are still getting compliments about the quality and quantity of music at our reception. Dan did an awesome job of playing what we selected & fielding requests. He was very professional and so easy to work with. The whole experience with DJ Magic was wonderful from the beginning. I thought the fact that Dan meet with us before hand was the ultimate in customer service. We had a lot of special requests and questions and this was the best time to do it. I felt very at ease knowing 2 months before our wedding my DJ/MC knew a little about us and the vibe we wanted to set for the night. The name is lights was perfect & everything that we wanted. Overall wonderful experience with DJ Magic. I have been recommending DJ Magic to all my friends! Thanks again!

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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