

# DJ MAGIC ENTERTAINMENT



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO



SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

## Satisfaction Survey

Print

**Event Date:** Friday, July 22, 2011  
**Event Type:** Cahill wedding  
**Event Location:** The Abbey Resort  
**Event Staff:** Matt Long

<b>Quality of Customer Service via Telephone:</b>	Excellent
<b>Quality of Customer Service via Internet:</b>	Excellent
<b>Quality of Customer Service at Event:</b>	Excellent
<b>Friendliness of your Entertainer:</b>	Excellent
<b>Promptness of your Entertainer:</b>	Excellent
<b>Professionalism of your Entertainer:</b>	Excellent
<b>Entertainer's Performance:</b>	Excellent
<b>Entertainer's Appearance:</b>	Excellent
<b>System Appearance:</b>	Good
<b>Sound Quality:</b>	Excellent
<b>Overall Volume Levels:</b>	Excellent
<b>Music Selection:</b>	Good
<b>Incorporation of Your Requests:</b>	Excellent
<b>Lighting Effects:</b>	Excellent
<b>Equipment Appearance:</b>	Excellent

**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

I know we gave a lot of "excellent" and "good" marks, and this proves that you did a great job for us. Nothing that comes to mind when thinking of improvements!

We truly appreciate the great job you (Matt) and your team did at our reception. From the beginning of the afternoon before all of the festivities took place, to the end of the evening, you were on point and completely professional. We couldn't have asked for a better DJ for our wedding! All of the guests had a great time as you could tell with the jam-packed dance floor, and we received a lot of great feedback after the wedding from the guests saying "how awesome of a time" they had! Thanks again for everything! -Adam and Bree Cahill

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Close

Submitted on Monday, October 24, 2011