

# DJ MAGIC ENTERTAINMENT



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO



SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

## Satisfaction Survey

Pr

**Event Date:** Saturday, July 16, 2011  
**Event Type:** Wedding  
**Event Location:** Peace Lutheran Church New Berlin WI  
**Event Staff:** Matt Long

<b>Quality of Customer Service via Telephone:</b>	Excellent
<b>Quality of Customer Service via Internet:</b>	Excellent
<b>Quality of Customer Service at Event:</b>	Excellent
<b>Friendliness of your Entertainer:</b>	Excellent
<b>Promptness of your Entertainer:</b>	Excellent
<b>Professionalism of your Entertainer:</b>	Excellent
<b>Entertainer's Performance:</b>	Excellent
<b>Entertainer's Appearance:</b>	Excellent
<b>System Appearance:</b>	Excellent
<b>Sound Quality:</b>	Excellent
<b>Overall Volume Levels:</b>	Excellent
<b>Music Selection:</b>	Excellent
<b>Incorporation of Your Requests:</b>	Excellent
<b>Lighting Effects:</b>	Excellent
<b>Equipment Appearance:</b>	Excellent

**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?** No, We cannot think of any suggestions to improve your services.

Matt, we have heard nothing but wonderful comments about your DJ services on Saturday. You did everything you said you would do and more. And, yes, I am the worst when it comes to schedules, so while, at times, I wanted to grab the schedule out of your hands and rip it up into a million pieces, you were absolutely on top of your game the entire evening. We have given your name to countless people who have asked about you, and I only hope that you see some referrals, because you were a very important part of making Kristi and Scott's wedding so very memorable. Scott was excited about you from the very beginning, and it is very easy now to see why. In addition to being extremely talented, you are professional, tactful, friendly, organized and truly wanted everybody to have a good time. It is a job extremely well done. Thank you for the role you played in making Scott and Kristi's wedding so very memorable for all of us. Lanette (Lani) Klepatz

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Saturday, July 23, 2011