

DJ MAGIC ENTERTAINMENT



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO



SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

Satisfaction Survey

Pr

Event Date: Saturday, July 09, 2011
Event Type: Wedding
Event Location: The Madison Club
Event Staff: Matt Long

Quality of Customer Service via Telephone:	Excellent
Quality of Customer Service via Internet:	Excellent
Quality of Customer Service at Event:	Excellent
Friendliness of your Entertainer:	Excellent
Promptness of your Entertainer:	Excellent
Professionalism of your Entertainer:	Excellent
Entertainer's Performance:	Excellent
Entertainer's Appearance:	Excellent
System Appearance:	Excellent
Sound Quality:	Excellent
Overall Volume Levels:	Excellent
Music Selection:	Excellent
Incorporation of Your Requests:	Excellent
Lighting Effects:	Excellent
Equipment Appearance:	Excellent

Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Matt was wonderful to work with from start to finish. All of our planning meetings were very relaxed because he exudes a comfortable attitude. He thought about details for the day that we never would have considered. He truly went above and beyond to make sure we were having a great time and were not stressed. He even sent one of his staff to retrieve my new husband's wallet when he lost it the day of the wedding! Most of all, he throws a great party. Our guests were dancing all night and repeatedly told us how much they loved the music selection!!

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Submitted on Thursday, July 14, 2011