

# DJ MAGIC ENTERTAINMENT



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO



SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

## Satisfaction Survey

Pr

**Event Date:** Sunday, July 03, 2011  
**Event Type:** wedding  
**Event Location:** tripp commons  
**Event Staff:** Andrew Accola

<b>Quality of Customer Service via Telephone:</b>	Good
<b>Quality of Customer Service via Internet:</b>	Excellent
<b>Quality of Customer Service at Event:</b>	Excellent
<b>Friendliness of your Entertainer:</b>	Excellent
<b>Promptness of your Entertainer:</b>	Excellent
<b>Professionalism of your Entertainer:</b>	Excellent
<b>Entertainer's Performance:</b>	Excellent
<b>Entertainer's Appearance:</b>	Excellent
<b>System Appearance:</b>	Good
<b>Sound Quality:</b>	Excellent
<b>Overall Volume Levels:</b>	Excellent
<b>Music Selection:</b>	Good
<b>Incorporation of Your Requests:</b>	Good
<b>Lighting Effects:</b>	Excellent
<b>Equipment Appearance:</b>	Good

**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

We loved Andrew and we thought the music was great!! Thank you!

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes

**May your comments be shared with others?** Yes

**May your name be added to a list of references?** Yes

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Submitted on Tuesday, July 12, 2011