

# DJ MAGIC ENTERTAINMENT



ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO



SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

## Satisfaction Survey

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**Event Date:** Saturday, June 04, 2011  
**Event Type:** Military Retirement Party  
**Event Location:** Backyard under tent  
**Event Staff:** Dan Beard

<b>Quality of Customer Service via Telephone:</b>	Excellent
<b>Quality of Customer Service via Internet:</b>	Good
<b>Quality of Customer Service at Event:</b>	Excellent
<b>Friendliness of your Entertainer:</b>	Excellent
<b>Promptness of your Entertainer:</b>	Excellent
<b>Professionalism of your Entertainer:</b>	Excellent
<b>Entertainer's Performance:</b>	Excellent
<b>Entertainer's Appearance:</b>	Excellent
<b>System Appearance:</b>	Good
<b>Sound Quality:</b>	Excellent
<b>Overall Volume Levels:</b>	Excellent
<b>Music Selection:</b>	Excellent
<b>Incorporation of Your Requests:</b>	Excellent
<b>Lighting Effects:</b>	N/A
<b>Equipment Appearance:</b>	Good

**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** N/A  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

Dan was absolutely terrific. We spoke on the phone a few times planning the event and he had great ideas. He was flexible and went along with the changes at the party with no problem whatsoever. He's terrific.

**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Tuesday, June 21, 2011