

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, October 09, 2010
Event Type: Wedding
Event Location: Monona Terrace
Event Staff: Mike Redd

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

We are unsure whether Mike got to eat on the night of the reception. We payed for a meal for him. Please let us know. We feel terrible if he went hungry all night.

Additional comments or suggestions?

I can't believe that Mike got EVERY SINGLE name right when announcing the wedding party and the parents. We have some difficult ones and he killed it. Thanks MIKE!

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

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Survey Submitted on Monday, November 29, 2010