

# DJ MAGIC ENTERTAINMENT



DJs | PHOTOBOOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC  
877.442.0271 | DISCJOCKEYMAGIC.COM

## Satisfaction Survey

<b>Event Date:</b>	Saturday, October 19, 2013
<b>Event Type:</b>	Wedding
<b>Event Location:</b>	Inn on the Park
<b>Event Staff:</b>	Andrew Accola

<b>Quality of Customer Service via Telephone:</b>	Excellent
<b>Quality of Customer Service via Internet:</b>	Excellent
<b>Quality of Customer Service at Event:</b>	Excellent
<b>Friendliness of your Entertainer:</b>	Excellent
<b>Promptness of your Entertainer:</b>	Excellent
<b>Professionalism of your Entertainer:</b>	Excellent
<b>Entertainer's Performance:</b>	Excellent
<b>Entertainer's Appearance:</b>	Excellent
<b>System Appearance:</b>	Excellent
<b>Sound Quality:</b>	Excellent
<b>Overall Volume Levels:</b>	Excellent
<b>Music Selection:</b>	Excellent
<b>Incorporation of Your Requests:</b>	Excellent
<b>Lighting Effects:</b>	Excellent
<b>Equipment Appearance:</b>	Excellent
<b>Overall Customer Service:</b>	Excellent
<b>Planning Assistance:</b>	Excellent
<b>Entertainer's Cooperation with Other Vendors:</b>	Excellent
<b>Overall Performance Rating:</b>	Excellent

**Is there anything specific that can be improved upon?**

We were SO impressed with DJ Magic from every step of the planning process through the final event. The online request system is very easy to use, and our DJs Andrew and Lacey perfectly incorporated the

**Additional comments or suggestions?**

songs we wanted along with other songs that matched the mood of our requests. They were both super friendly and easy to work with, while doing a phenomenal job keeping the hits coming all night long. Our guests had a total blast on the dance floor. I don't know how they did it, but the music was played at a perfect volume for people dancing, yet was still at a very comfortable level for guests having conversations at the tables. Everything was seamless.

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

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Submitted on Friday, November 08, 2013