

# DJ MAGIC ENTERTAINMENT



DJs | PHOTOBOTHOS | ICE SCULPTURES | VIDEO | LIVE MUSIC  
877.442.0271 | DISCJOCKEYMAGIC.COM

## Satisfaction Survey

**Event Date:** Saturday, November 16, 2013  
**Event Type:** Barlow/Kenworthy Wedding  
**Event Location:** Turnberry Country Club, Lakewood, IL  
**Event Staff:** Andrew Accola

**Quality of Customer Service via Telephone:** Good  
**Quality of Customer Service via Internet:** Good  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Good  
**Entertainer's Appearance:** Good  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Good  
**Incorporation of Your Requests:** Good  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

**Additional comments or suggestions?**

Excellent at timing for our entrance and first dance.

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes

**May your name be added to a list of references?** Yes

**Name:** Kristie Barlow & Jeremy Kenworthy  
**Email:** kristie.barlow <at> hs.utc.com  
**Phone:** 815-978-0514

---

Submitted on Thursday, November 21, 2013