

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, October 04, 2008
Event Type: Wedding
Event Location: Madison Club
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Not a thing.

Additional comments or suggestions?

Now that we are done, I would suggest charging more. Your team was worth every penny. We have received lots of compliments on our choice in entertainment.

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Name: Lindsay & Nathan Brown

Email: LindsayP <at> cdw.com

Phone: 608-215-5128

This survey was submitted on Monday, October 20, 2008.