

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, September 09, 2006
Event Type: Bar Mitzvah Party
Event Location: Warner Park Community Recreation Center
Event Staff: Matt Long and assitant

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Interactiveness of Dancers: N/A
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Matt was FANTASTIC. Not possible to improve.

Additional comments or suggestions?

I was completely and absolutely impressed with every single aspect of Matt both during the planning and the actual event. I have already recommended him to two people. I plan to book him for my next party which will be in 2010. I hope he is still doing this. He's such a nice person and so professional and easy-going. He put us completely at ease and our party was a smashing success. EVERYONE had fun. They are still talking about it!

Would you recommend this service to others?

Yes

May your comments be shared with others?Yes

May your name be added to a list of references? Yes

Your Name: Mitchell Hestad / Vicky Hestad

Your Email: vhestad <at> tds.net

Your Phone Number(s): 608-246-0697

This survey was submitted on Friday, September 15, 2006.