

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

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**Event Date:** Saturday, October 07, 2006  
**Event Type:** Wedding Reception  
**Event Location:** Eastside Club, Madison, WI  
**Event Staff:** Dan Beard

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Good  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Good  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?** Jenny would have liked to hear a few more songs from our list, but overall, Dan kept the crowd happy and dancing.  
**Additional comments or suggestions?** Thanks for a wonderful evening. Our guests had a great time, and it couldn't have run more smoothly.

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** No

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This survey was submitted on Wednesday, October 18, 2006.