

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, January 20, 2007
Event Type: Wedding
Event Location: Clock Tower
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Just keepdoing what you're doing. Had alot of compliments on how you kept the room involved and up dancing. Also, many props to you on how well you worked with the "beer" plug incident. As you know ALOT of the guests work for Rockford Memorial Hospital's Radiology department and they all kept saying how much more fun you seem to have then the DJ that does their holiday party. Maybe we can get you another yearly gig. I'll keep you in the know for sure. Thanks again for the great entertainment and making our reception memorable for all.

Additional comments or suggestions?

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Your Name: Matthew Feltz/Tammy Martz

Your Email: MJFeltz44 <at> aol.com

Your Phone Number(s): 815-871-2665

This survey was submitted on Friday, February 09, 2007.