

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

---

**Event Date:** Saturday, June 02, 2007  
**Event Type:** Wedding  
**Event Location:** Nakoma Golf Club  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

I can't think of anything. We were extremely happy with your service!

**Additional comments or suggestions?**

The online tools were very helpful and Matt was always a pleasure to work with. Everyone had a great time at the reception and you did a great job keeping the crowd happy. Thank you!

**Would you recommend this service to others?**

Yes

**May your comments be shared with others?**

Yes

**May your name be added to a list of references?**

Yes

**Your Name:**

Melissa Micklas

**Your Email:**

mmicklas <at> epicsys.com

**Your Phone Number(s):**

608-469-1890

---

This survey was submitted on Wednesday, June 20, 2007.