

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, June 09, 2007
Event Type: Wedding Reception
Event Location: Lake Windsor Country Club
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Good
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Good
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Good
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Good
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: N/A
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

There were a couple of announcements we wanted made at the reception. Dan made these once before the bridal party was introduced and I think it would have been helpful to either do it again or during the meal instead. Guests didn't do somethings because they hadn't heard the announcements. Otherwise everything was PERFECT!!!!!!

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Your Name:

Marieka Zimmerman

Your Email:

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Your Phone Number(s):

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This survey was submitted on Friday, June 15, 2007.