

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, December 08, 2007
Event Type: Business Holiday Party
Event Location: Stratford Hall, Harvard, IL
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Good
Sound Quality: Good
Overall Volume Levels: Good
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Good
Equipment Appearance: Good
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions? Thank you for another great event!

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Name: Harvard Savings Bank - Cindy Rowe
Email: cindy <at> harwardsavingsbank.com
Phone: 815-943-5261

This survey was submitted on Friday, December 14, 2007.